MAKE-UP POLICY UPDATE:

Due to the current COVID-19 situation, we are offering unlimited makeups for absences incurred from March 12th, 2020 through the end of the next session which ends on June 21st. Our computer system is able to track missed classes and will issue make-up tokens on your account. Make-up tokens can be used to schedule your make-up class throughout the next 2 sessions and will need to be used before September 20th, 2020. We hope that this helps you to decide what is best for your athlete during this very uncertain time.

Please note that our normal session break is Monday, March 23rd through Sunday, March 29th so make-ups do not apply during that time period.

Process for making up a missed class:

1. Once you miss a class, a make-up token will be generated on your account and you will receive an email that a class was missed
2. Login to your account (login instructions on our website under "Parent Portal" tab)
3. Click on the Makeups tab on the left side of the screen
4. Select student
5. Click Request to see list of classes with space available
6. Select make-up date (must be within 30 days of missed class)
7. Click Request on class day/time you would like to do make-up in
8. Click Confirm
9. Once approved, you will receive a confirmation email
10. Come to class on your assigned make-up day/time

*If you need to re-schedule, please let us know PRIOR to your make-up class